



## **DEVIKA URBAN CO-OPERATIVE BANK LTD.**

**HO: P.N Dogra market, Udhampur(J&K)**  
**Website : [www.ducobank.com](http://www.ducobank.com)**

**Phone/Fax : 01992-275365**  
**email : [ducobank@gmail.com](mailto:ducobank@gmail.com)**

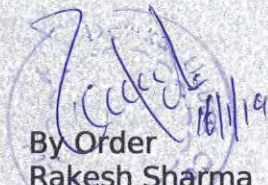
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Dt.16/01/2019

### **CIRCULAR**

## **Constitution of Grievances Redressal Cell**

The Bank as per guidelines of Reserve bank of India has constituted a Grievances Redressal Cell of the bank for redressing complaint/s received from customers of the bank. In this connection the undersigned has appointed Mr. Rajib Mohan Sharma (Admin Manager) as Nodal Officer of the bank for receiving and redressal of complaints concerning bank.

  
By Order  
Rakesh Sharma  
(Chief executive officer)

### **Grievances Redressal Cell**

All the esteemed customers of the bank are informed that they may kindly contact to the undersigned Nodal officer for registration /redressal of any type of complaint concerning to the bank.

Name of Nodal officer : Mr. Rajib Mohan Sharma

Designation : Administration Manager

Contact no. : Land line : 01992-275365, Mobile : 9419158203

Email : [ducobank@gmail.com](mailto:ducobank@gmail.com), [rajib303@gmail.com](mailto:rajib303@gmail.com)

Address : Admin/CEO Office ,P.N Dogra Market, Udhampur (J&K), PIN-182101